Domain Name Registration, Dispute Resolution, and complaints

- Does XSystems Consultants Ltd maintain a Domain Name registration reseller program or register domain names on behalf of 3rd parties XSystems exclusively registers domain on behalf of it's XSecHosting customers. XSystems does not operate a reseller program or register domain names on behalf of 3rd parties.

- Can I register a complaint regarding a domain name registered with the XSYSTEMS tag In the first instance please refer to the [XSecHosting complaints Process], if you are unhappy with the outcome of a complaints process you may in writing state your initial complaint and reasons for believing there are grounds for escalating the complaint to XSystems Consultants Ltd and send it by post to our registered office with address found in our [About Us] Section.

Domain names registered by XSystems Consultants with Nominet UK in the .uk space are subject to the Nominet Terms & Conditions which can be found via the URL http://www.nominet.org.uk/go/terms XSystems Counsultants Ltd is subject to the Nominet registrar agreement which can be found via the URL http://www.nominet.org.uk/become-registrar/registrar-agreement/registrar-agreement-contract

If you do not hear from us with 10 days and believe there are grounds to complain about a breach of XSystems Consultants Ltd registrar agreement with nominet UK you may refer to either nominet dispute resolution service or complaints procedure via the following URLs
http://www.nominet.org.uk/disputes
or
http://www.nominet.org.uk/disputes/complaining-about-registrar/complaints-procedure

If not please bear in mind XSystems Consultants Ltd is a UK company bound by UK law and accordingly will not act on behalf of non XSecHosting client 3rd parties with out due legal process, The following organisations may be able to help with legal advice.
- Advertising Standards Authority
- Citizens Advice Service
- Consumerline (N. Ireland)
- Information Commissioner
- Internet Service Providers' Association (ISPA)
- The Competition and Markets Authority (CMA)
- Trading Standards Institute